



**NORclad**<sup>®</sup>  
Part of National Timber Group

**T:** +44 (0) 1275 794 735  
**E:** sales@norclad.co.uk  
**W:** www.norclad.co.uk

### **Handball Offload & Crane/ Slung Offload Damage Disclaimer**

Please be aware that NO claim will be accepted for goods that are handball, crane or sling offloaded, unless any visible damage is reported to the driver **prior** to unloading or during unloading.

This damage needs to be reported to the delivery driver and recorded on the delivery note, along with photographic evidence supplied on the day of delivery.

Timber is a fragile product and care needs to be taken when offloading, storing, and installing.

If you have any queries please ask the driver to contact our transport team on **01275 794735**.

**For the Driver:** I understand that on all deliveries that involve the offloading operations listed above that I need to ensure that this 'Handball disclaimer' is handed to the customer before offloading commences and that I am to take images of any damage when Identified.

**DRIVER NAME:**

**HAULIER:**

**SIGNATURE:**

**DATE:**

**DELIVERY ADDRESS:**